

NORTH BABYLON BRANCH RENOVATION

Frequently Asked Questions - Members

Q. When will the North Babylon branch renovations begin?

A. The North Babylon branch, located at 1134 Deer Park Ave, North Babylon, NY 11703, will undergo renovations beginning Sunday, September 10, 2023, and will be completed in 10-12 weeks. During this time, we will maintain continuous operations and banking services.

Q. Will I still be able to conduct transactions at the North Babylon branch?

A. You will have access to slightly modified branch services during the renovation. To accommodate your banking needs, Teachers will provide the following services in North Babylon:

- Both walk-up ATMs will remain operational throughout the renovation.
 - A mobile branch will be located across from the branch in the Sunset Plaza Shopping Center parking lot for walk-ins and appointment banking.
 - The mobile branch will offer all the same banking services, including teller transactions.
- However, all cash transactions will be limited to the ATMs only.**
- To accommodate members during the North Babylon branch renovation, beginning September 2, 2023, the Hauppauge branch will temporarily extend its hours of operation to include Saturday, 9:00 a.m. - 2:00 p.m. The Hauppauge branch, at 102 Motor Parkway, Hauppauge, NY 11788, is 8 miles from the North Babylon branch.

Q. What services will be available in North Babylon's temporary mobile branch?

A. Personal and business banking services including non-cash teller services will be made available in the temporary mobile branch located across from the branch in the Sunset Plaza Shopping Center parking lot. **Please note that the temporary mobile branch will not accept any cash transactions.**

For your convenience, listed below are the three closest branch locations:

- **Bay Shore:** located at 1360 Sunrise Hwy, Bay Shore, NY 11706
- **Amityville:** located at 355 Broadway, Amityville, NY 11701
- **Hauppauge:** located at 102 Motor Parkway, Hauppauge, NY 11788
 - Effective September 2, 2023, this branch will extend its hours of operation throughout the renovation to include Saturday, 9:00 a.m. - 2:00 p.m.

To locate additional branches, ATMs, and credit union service centers, members should visit our locations page at teachersfcu.org/locations

Q. What are the hours of operation during the renovation?

A. Branch hours will remain unchanged for the temporary mobile branch located across from the branch in the Sunset Plaza Shopping Center parking lot.

The hours of operation are as follows:

Mon-Thurs: 9:00 a.m. - 5:00 p.m.

Fri: 9:00 a.m. - 6:00 p.m.

Sat: 9:00 a.m. - 2:00 p.m.

Q. How do I schedule an appointment at the temporary North Babylon branch?

A. You can schedule an in-person, phone, or video appointment by visiting our website at teachersfcu.org/northbabylon

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Frequently Asked Questions - Members (cont)

Q. Where are the closest branches to North Babylon?

A. The closest Teachers branches to North Babylon include:

- **Bay Shore:** located at 1360 Sunrise Hwy, Bay Shore, NY 11706
- **Amityville:** located at 355 Broadway, Amityville, NY 11701
- **Hauppauge:** located at 102 Motor Parkway, Hauppauge, NY 11788
 - Effective September 2, 2023, this branch will extend its hours of operation throughout the renovation to include Saturday, 9:00 a.m. - 2:00 p.m.

To locate additional branches, ATMs, and credit union service centers, members should visit our locations page at teachersfcu.org/locations

Q. Why is the North Babylon branch being renovated?

A. As part of our transformation, we are excited to share that the renovation of the North Babylon branch will bring members an elevated banking experience that will include:

- Private offices for consultations with our financial experts.
- Digital self-service stations for easy access to online banking.
- Teller pods for quick and easy transactions.