

RIVERSIDE BRANCH CLOSURE

Frequently Asked Questions - Members

Q. When will the Teachers Riverside branch close?

A. The Teachers Riverside branch, located at 180 Riverside Boulevard at West 69th Street, New York, NY 10069, will permanently close on **Saturday, November 4, 2023.**

Q: Does Teachers Federal Credit Union participate in the Co-op Shared Branch network?

A. Yes, Teachers branch locations, with the exception of Smithtown, Stony Brook, and Tampa Westshore, participate in the Co-op Shared Branch network. With the closure of the Riverside branch, Riverside will discontinue participating in the network on **Friday, November 3, 2023.**

Q. How can I access my Teachers accounts after the closure?

A. You can access your Teachers accounts 24/7 at teachersfcu.org, the mobile app, and our network of ATMs. You can also visit a nearby Teachers branch location or a credit union branch that participates in the Co-op Shared Branch network. The Co-op Shared Branch network allows you to conduct transactions, such as deposits, withdrawals, and payments at participating shared branch locations.

Visit our locations page at teachersfcu.org/locations for a list of Teachers branches and Co-op Shared Branch locations.

Co-op Shared Branch locations near the Riverside branch include:

| Credit Union | Address | Distance |
|--------------------------------|---|-----------|
| American Broadcast EFCU | 77 W 66th Street, New York, NY 10023 | 0.6 miles |
| Bethpage FCU | 111 W 26th Street, New York, NY 10001 | 3.1 miles |
| Justice FCU | 290 Broadway, New York, NY 10007 | 5.2 miles |
| The Finest FCU | 215 Park Row, Suite 2, New York, NY 10038 | 5.4 miles |
| XCEL FCU | 26 Federal Plaza, Room 30-301, 30TH FLR, New York, NY 10278 | 5.4 miles |

Q. What are my options for conducting transactions?

A. In addition to visiting a nearby Teachers branch or Co-op Shared Branch location, you can conduct transactions through Teachers Online and Mobile Banking as well as ATMs. If you're not enrolled in Teachers Online Banking, signing up is easy. Visit [Teachers Online Banking Login](#).